

Blackpool Young Inspectors

THE CHARTER MARK

Ensuring all our young people live in a good semi- independent home where they feel safe and cared for, able to develop skills for adult life, supported by trusted adults who care about them.

THE PEOPLE

- ✓ I feel like the staff care about me.
- ✓ I get to spend time with staff and they are there when I need them
- ✓ I know when staff will be out of the home and I can get hold of staff when I need them.
- ✓ I have built trusting relationships with staff and know I can go to them if I need any support.
- ✓ The staff have a variety of skills and abilities so they are able to support me
- ✓ The staff are empathetic and have a good understanding of my past experiences
- ✓ The staff are responsive to me if I am having a difficult time, they can see when I am upset or overwhelmed and will actively offer support.
- ✓ Staff are proactive and can manage situations and make decisions with me without always relying on the support of my Social Worker or Personal Advisor
- ✓ Staff work well together with other people who support me, they will advocate for me if I need them to
- ✓ Staff are enthusiastic and motivated, the staff stick around so I don't keep having to get used to new workers all the time
- ✓ Staff are positive and creative, they can think outside the box and will go the extra mile to support me
- ✓ I believe the staff are positive role models and act like a good parent to me
- ✓ The staff appear resilient and confident, I can trust them to support me
- ✓ I am involved in the recruitment of new staff with other young people in the home.
- ✓ I can help to interview new staff, together we are able to have the deciding vote and feel fully involved in the whole process
- ✓ My views are regularly asked for and are included in the homes and staff development and are included in staff's supervisions/IPA's



THE PLACE

- ✓ The home is decorated and maintained to a high standard, it feels warm and welcoming. Decoration/furnishings any damages are repaired quickly
- ✓ I can walk to the local shops
- ✓ I have good links to public transport
- ✓ I have a say in how my bedroom is decorated and I can contribute to the general appearance of the home.
- ✓ I was given a Welcome Pack which includes new bedding, towels, and basic toiletries.
- ✓ I feel safe in the home.
- ✓ There is access to a communal space where I can spend time together with other people and staff in the home.
- ✓ I have access to a house computer/laptop for my studying.
- ✓ I have access to free Wi-Fi.
- ✓ I have access to Netflix, TV package.
- ✓ My friends and family can visit in the communal space.
- ✓ There are Clear Rules on visitors and overnight stays.
- ✓ I have access to an outdoor space and I am encouraged and supported to spend time outdoors.
- ✓ I can have time out in my room and my privacy is respected.
- ✓ The use of CCTV has been discussed with me and is only used to monitor entrance/exits to the home. I have a key to the front door and my room.
- ✓ I have access to a fully equipped kitchen at all times and lockable storage.
- ✓ There is a place to wash and dry my clothes. I have access to an iron, ironing board and outdoor drying space
- ✓ I am supported to eat a healthy diet, I am given choices on the food I eat.
- ✓ I have access to basic food essentials in the kitchen at all times.
- ✓ I understand the rules of the home, they are clear and fair.
- ✓ I know what money I have to pay each week. The costs are reasonable and I understand what I am paying for?



ME

- ✓ Staff understand that I am learning to become independent and that I still have things to learn. I am working towards being Independent by the time I leave.
- ✓ I am supported to learn about my own emotional wellbeing and ways to become more resilient.
- ✓ I am supported to learn about healthy friendships/relationships.
- ✓ I am supported and encouraged to see my family and friends, staff understand that I may need help in maintaining and understanding these relationships.
- ✓ I am supported to create good support networks around me.
- ✓ I know and understand my individual support plan. I have been fully involved in the writing of it and it is the right plan for me.
- ✓ I am supported to learn independence and skills for life which are individual to me and the areas I need support in.
- ✓ I am supported to be healthy and make good choices.
- ✓ I am encouraged to be ambitious.
- ✓ I am supported to make plans for my future.
- ✓ I am encouraged and supported to try new things and get involved in my local community.
- ✓ The level of support is individual to what I need, it is recognised that I may need more support when I first move in.
- ✓ My successes and special occasions are celebrated.
- ✓ There are fun activities to do and I am given choices about what we do.
- ✓ I am supported to access any support services that may help me.
- ✓ I am supported to move on and helped to settle in my new home.
- ✓ Staff will keep in touch and check in on me to see how I am doing.

